

Return Goods Policy

- New and unused parts may be returned to Kelly Engineering within sixty (60) days of initial order.
- All parts must be in original packaging if received as such. If not a packaging fee will be assessed in addition to the restock fee.
 - Special order items are not eligible for return.
- All authorized returns are subject to a twenty percent (20%) restock fee and will be credited to your account minus the restock fee, freight and or packaging fees.
 - Shipping costs are not eligible for credit.
- A completed Kelly Engineering Return Goods Authorization (RGA) must accompany parts.
 - All return parts are subject to inspection by Kelly Engineering.
- If a part is received damaged Kelly must be notified within 5 days of receipt to receive credit. Any such part is eligible for a return however a Kelly Engineering Return Goods Authorization (RGA) must accompany part.